

iPad Guidelines

To ensure the best experience with Kyrus Health in-office Check-In software, please follow these guidelines when selecting and setting up your iPad.

Minimum Device Requirements

- iPad must be able to run the latest version of iPadOS.
- Storage should be at least 64GB (128GB recommended for additional use).
- Network connectivity can be Wi-Fi only or Wi-Fi + Cellular.

Recommended Accessories

- Protective case is recommended to prevent damage.
- Kiosk stand or wall mount is recommended for simplifying standalone use.
- Screen protector can provide added durability.
- Apple-certified charging equipment is required for best charging and maintenance of your device.

Device Ownership and Support

- iPad(s) are owned and maintained by the user/organization.
- AppleCare+ is recommended for extended warranty and accidental damage coverage.
- Kyrus Health provides technical support for the Check-In software, not the iPad itself. For technical support please contact support@kyruushealth.com.

Disclaimer: Kyrus Health does not provide exact iPad models within these guidelines. The most important requirement is that your device is able run on the latest version of iPadOS. Failure to update the device to the latest iPadOS may result in an inability to run the Kyrus Health Check-In software on the device.